



THERE'S
NOWHERE
BETTER THAN
HOME



THE MOST AWARDED HOMECARE PROVIDER

RATED OUTSTANDING BY THE CARE QUALITY COMMISSION.

We are the only dedicated national live-in care provider to have been rated 'Outstanding' by The Care Quality Commission (CQC) in all five key measures - safe, effective, caring, responsive and well-led.

Our flexible approach to providing high-quality care, with a fully managed and regulated service that families can rely on is setting the standards in live-in care. We know this provides families with peace of mind that their loved one is receiving the best possible care. Care is provided on a one-to-one basis and is highly personalised reflecting not just an individual's care needs, but their choices, wishes and social preferences so they are able to maintain as much independence as possible and live a healthy, meaningful and fulfilled life - isn't that what we all want?

At The Good Care Group, we have evidenced our care improves both medical and wellbeing outcomes. In 2017 we introduced equipment to test for urinary tract infections (UTI) in people's own homes. As a result UTIs requiring 999 input were 41% lower in 2019 than in 2017.

Our professional carers are all employed by us - we do not use agency staff. Our recruitment process for carers is rigorous and those who are selected receive market-leading training and ongoing professional development. We carefully match client and carer to ensure the very highest standards of care, providing you with only carers who meet your needs who are well supported and who receive ongoing professional development.

INNOVATING CARE DELIVERY THROUGH TECHNOLOGY

Through the use of an online community for our clients, their families, and our professional carers, we can be proactive and responsive to emerging issues, whilst enabling the softer social benefits that technology brings. The secure platform is focused on ensuring our carers are equipped to effectively deliver the high-quality care our clients should expect, whilst supporting our quality improvement programme in health outcomes. Our families can access important information about the care of their loved one, providing a reassuring window into the care they are receiving.

LEADING THE WAY IN SPECIALIST CARE

For those living with conditions, like dementia, Parkinson's, Multiple Sclerosis (MS) or for those requiring stroke care, cancer care or for those who need sensitive palliative care, our expert live-in carers are highly trained to provide care and support that positively enhances quality of life, enabling people to live well in their own homes.

Our nurse-led care for those living with complex medical conditions is led and supported by our in-house Specialist Consultant Nurse, who works closely with our care teams to ensure we are consistently improving our clients' health outcomes.

Our approach to delivering OT-led care at home, supported by our dedicated Occupational Therapist, enables faster discharge from hospital to those coming into our care. A comprehensive plan of care with all the equipment needed to live well at home, significantly reduces the risk of falling.

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SPECIALIST AREAS

- ✓ Dementia Care
- ✓ Parkinson's Care
- ✓ Multiple Sclerosis
- ✓ Stroke Care
- ✓ Palliative Care
- ✓ Cancer Care
- ✓ Mobility & frailty

SERVICES OFFERED - CARE & SUPPORT

- ✓ Couples Care
- ✓ Supported hospital discharge
- ✓ Respite
- ✓ Nurse Led
- ✓ Occupational Therapy Led
- ✓ Palliative / End of Life

CARE MODEL

- ✓ Fully managed live-in care service

GEOGRAPHICAL REACH

- ✓ England and Scotland

Outstanding in all five categories for being safe, effective, caring, well-led and responsive to people's needs.

Do you need to arrange care for a loved one?
Speak to one of our experts today. Call the number on the right or email us at enquiries@thegoodcaregroup.com.

*the Good
Caregroup*

 **0800 023 4220**
thegoodcaregroup.com