

Osborne Court

Care Home

Taking care to know you,
so everyone feels at home



Friendly care in a bright
and homely atmosphere



Four Seasons
HEALTH CARE

A warm welcome to Osborne Court Care Home

What makes the resident experience at Osborne Court so special? We believe it's our real sense of 'family' that has kindness, friendliness and respect right at its heart.



Some residents come to us for a brief respite stay, giving carers a well-earned break. Others receive longer term residential support ranging from simple assistance with everyday living to general nursing.

In every case we're here to provide all the care their own family could wish for. Our home is set in the residential area of Bedminster close to local shops and amenities including public transport, with Bristol city centre just a short distance away.

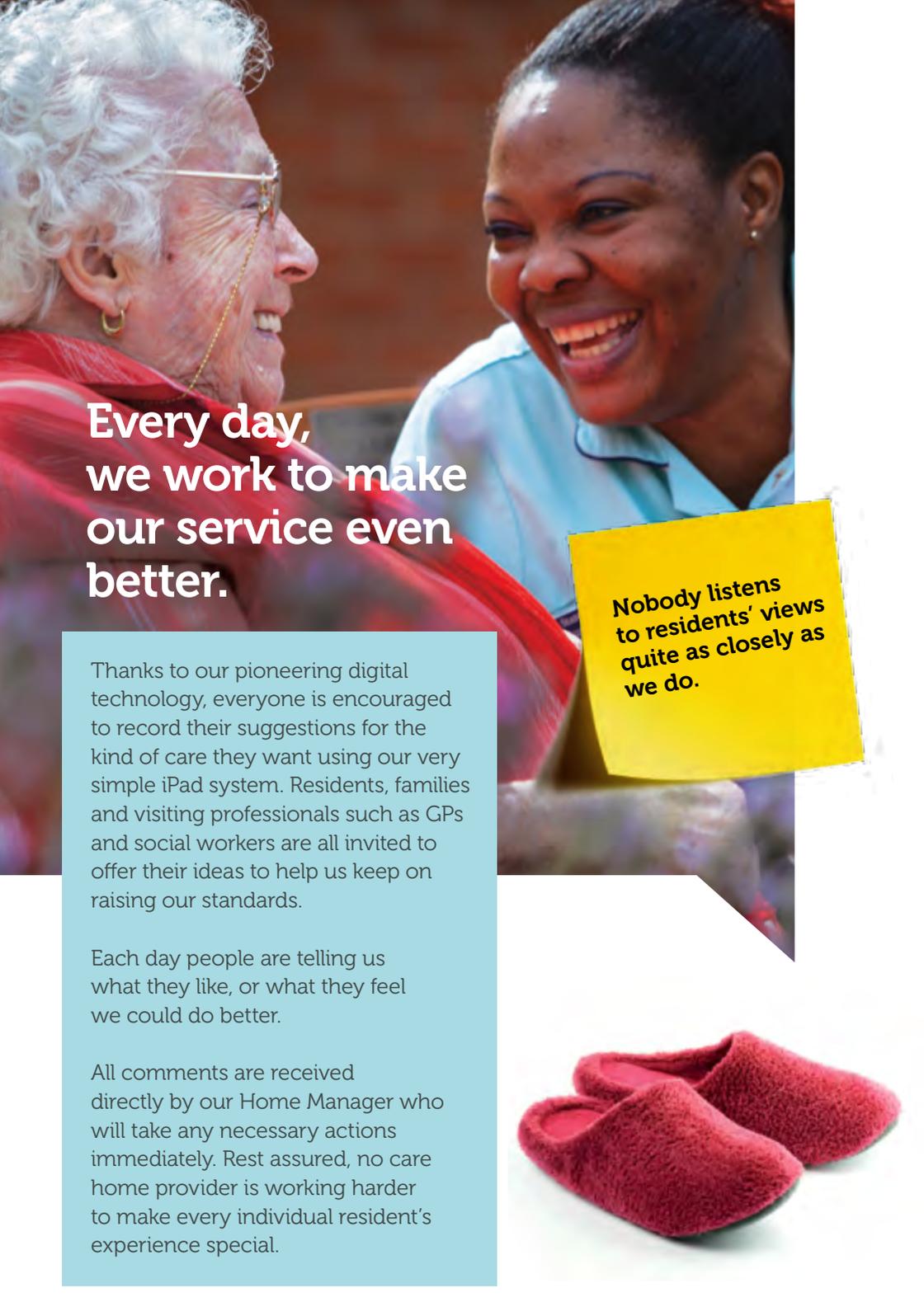


All areas of our home are fresh and cheerful with a choice of lively or quiet communal spaces where residents can relax with each other or welcome family and friends.

This brochure will tell you a little more about us.

To come and visit please give us a call on

0117 9535 829



Every day, we work to make our service even better.

Thanks to our pioneering digital technology, everyone is encouraged to record their suggestions for the kind of care they want using our very simple iPad system. Residents, families and visiting professionals such as GPs and social workers are all invited to offer their ideas to help us keep on raising our standards.

Each day people are telling us what they like, or what they feel we could do better.

All comments are received directly by our Home Manager who will take any necessary actions immediately. Rest assured, no care home provider is working harder to make every individual resident's experience special.

**Nobody listens
to residents' views
quite as closely as
we do.**





**Our team is
dedicated to
fostering a
sense of home
and belonging**



**We recruit
our team
on their
values**

Professional, practical and personal

Our team is made up of qualified naturally caring people who continue to build their skills with on-going training.

As well as providing excellent professional care, our entire team is dedicated to fostering a sense of home and of belonging. That means taking plenty of time to understand individual residents, their likes and dislikes, and

exploring all the ways we can make them happy and comfortable. It's all about giving our residents and their loved ones the confidence that we're providing the very best of care, and delivering special resident experiences every day.



Stimulation for body and mind

Our dedicated Activities Leader gently encourages residents to carry on doing the things they enjoy.

Another aspect of helping our residents to feel at home is for them to do familiar things. If they had a hobby or pastime they did before they arrived, we'll encourage them to continue it with us. Or perhaps they may like to learn something new.

The important thing is that we treat every resident as an individual. If they enjoy sharing time with others, either in our home or on an organised trip out, they're most welcome. Or, if they prefer quiet time alone, we'll respect that too.

Taking care to know you, so everyone feels at home

A woman wearing a white hairnet and a light blue apron over a white collared shirt is smiling. She is holding a round cake on a white plate. The cake is decorated with white frosting, colorful sprinkles, and several red cherry tomatoes on top. The background is a blurred kitchen or dining area.

**Mealtimes are
a highlight of
our day**

**There's nothing quite
like traditional home
cooking to give
everyone a lift.**

We always ask residents and their families about their food preferences and dietary requirements. Our chef and catering team then work with dieticians to create meals that are nutritious and tasty, using fresh seasonal ingredients. To add more variety, we also make a point of celebrating with special meals and events throughout the year.

Residents can eat in our pleasant dining rooms or, if they prefer, we're pleased to serve them their meal in the privacy of their own rooms.

All the comforts of home

Our home provides interiors and facilities that are bright and welcoming. Most bedrooms are en-suite and we encourage residents to add their own personal touches such as cherished pictures, mementos and items of furniture.



Ensuite bedrooms



Snacks and fresh fruit
always available



Lift for easy access
to the first floor



Hair salon
onsite



Free Wi-fi throughout
the home



We encourage
residents to add their
own touches

Osborne Court residents have a choice of television or quiet lounges, all perfect places to welcome friends and relatives.

And in the warmer months people also enjoy relaxing in our landscaped gardens with their patio seating.

We'd be delighted to show you around to experience our homely, welcoming atmosphere for yourself so please arrange to pop in for a chat.

Respite care at Osborne Court

Arranging respite care with us allows you to take your break, holiday or other absence secure in the knowledge that your loved one is being cared for in warm and friendly surroundings. It's also a great opportunity for someone who's considering long-term care to get to know our home and the team through a trial stay.

Osborne Court Care Home Location

Our home is set in the residential area of Bedminster close to local shops and amenities including public transport, with Bristol city centre just a short distance away.



How to find us:

Osborne Court is located on the A38 one of the main routes into Bristol and is easily reached by car and bus. Bedminster is the nearest train station and there is a regular bus service into Bristol that stops near the home.

For a more detailed map of our location please visit:

 www.fshc.co.uk



How to contact us:

 **Osborne Court Care Home**
179-183 West Street
Bedminster
Bristol
BS3 3PX

 0117 9535 829

 Osborne.court@fshc.co.uk

 www.fshc.co.uk

Consistently delivering special resident experiences

This Care Home is registered and regulated by the Care Quality Commission. Thank you to residents and staff who have participated in photography. Please note that the photos in this brochure represent Four Seasons Homes in general and are not all specific to this home.



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